

South Lakeland District Council
Parking Annual Report

2017-2018



Parking services respond to change



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Glossary of terms

PCN	Penalty Charge Notice
NtO	Notice to Owner
CEO	Civil Enforcement Officer
TRO	Traffic Regulation Order 2004 (as amended)
SLDC	South Lakeland District Council
TPT	Traffic Penalty Tribunal

Contact details

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Front cover photo: Partnership arrangement with local Snowsports Club to utilise their car park for public use. More information on page 9.

Foreword



Welcome to South Lakeland District Council's Annual Report for 2017-18. Apart from statistical and operational details, the report shows Parking Services adapting to a need for increased capacity and flexible tariffs in our car parks, to support our vibrant town centres, the local economy and residents.

In September, the council had to make a difficult decision to prevent parking on an area of common land in the centre of Kendal, which had been habitually used for this purpose over a long period of time. A safety report highlighted problems which the council could not ignore.

In response, Parking Services was asked to implement a number of amendments to the parking fees and operating times, including reducing charges and introducing a special tariff for shift workers.

Working in partnership with Kendal Snowsports Club, their car park was opened to the public which added 46 spaces in the town. Work was also started on opening a new council car park, as well as looking for other suitable sites for parking.

A public consultation on the long-term use of common land at New Road in Kendal will be taking place later in the year.

A survey was also undertaken to gauge opinion on our car parks, and this will prove invaluable when we review car park operations as we do every year.

We continue to work with many agencies and actively seek to support and promote our beautiful area, part of which attained UNESCO World Heritage status this year.

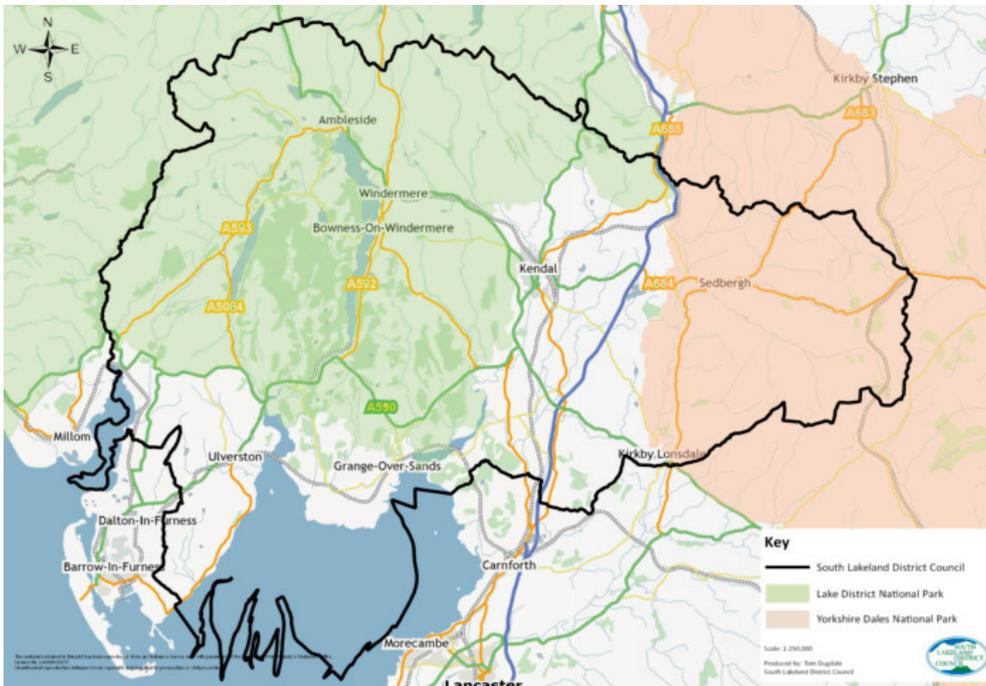
We appreciate all constructive comments, so please write to Parking Services, South Lakeland District Council, Lowther St, Kendal LA9 4UQ, or email: parking@southlakeland.gov.uk.

Councillor Graham Vincent

Economy and Assets Portfolio Holder

South Lakeland district

South Lakeland District Council is a large geographic area of 600 square miles with a population of 103,700. Part of our district falls within the Lake District National Park which has acquired UNESCO World Heritage Status.



Cumbria is governed by a two-tier structure. Cumbria County Council is the authority responsible for Highways. South Lakeland District Council is one of six district councils within Cumbria, and we operate or manage car parks within our area.

On 9 July 2017 the Lake District National Park gained UNESCO World Heritage status. It is the largest National Park in England and is the first in the UK to have been so designated. The

substantial part of the National Park within our district is shaded green above (the Yorkshire Dales National Park Authority is shaded pink).

18 million home and foreign visitors increase the number of motorists using our facilities throughout the year but this is anticipated to rise in the future with the new status of the area.

Although UNESCO status raises the profile of the area, it is likely that pressure on our parking infrastructure will increase. Tourism can boost local communities and businesses but it also makes competition for parking spaces intense.

How to cater for this increase in tourism by providing adequate parking provision at the same time as avoiding damage to the natural beauty of the area requires careful planning.

One way to address and manage these demands is by working in partnership with other authorities and agencies.

Monthly meetings are held of the Lake District Car Parking Strategy Group. This is a multi-agency group with representatives from the district councils and the county council, the Lake District National Park Authority, the National Trust and the Forestry Commission.

Initiatives to facilitate parking are discussed across a broad spectrum, including the provision of more electric charging points, technological improvements and multi-agency approaches to events such as the Tour of Britain, Chill Swim and Kendal Mountain Film Festival.

The council also works in partnership with Stagecoach, offering a 'park and explore' ticket with the aim of improving the visitor experience whilst reducing car journeys within the Lake District.

The permit discount for low-emissions vehicles was doubled this year, which has seen a steady increase in demand. The offer for these permits is linked to our air quality management strategy.

Responding to change is the theme of this report.

Parking Services main activities and responsibilities

Parking is part of Neighbourhood Services. The department manages the council's car parks and raises revenue for the council which is used to provide services which the public values. It maintains these council assets by a continuous programme of improvement.

Here are some of the department's main activities and responsibilities:



- Provide safe car parks and ensure a number of different payment methods are available for motorists.

- Offer competitively-priced permits. Make available short-term permits. Review permit prices annually.

- Balance the competing parking needs of residents, businesses and visitors.

- Provide a fair and consistent appeals' process when motorists incur penalties for parking.

- Carry out annual reviews of car parks as well as regular inspection and improve safety features and access/sign-posting when needed.

- Encourage compliance and acceptance of the relevant parking legislation.

- Look for suitable opportunities for small scale sites for car parking, cater for seasonal and specific demands, and work in partnership with other organisations and agencies.

- Ensure both long and short-term parking provision to support a range of parking needs and a turnover of spaces.

- Set car park charges at levels that are competitive with neighbouring towns and cities, but which do not adversely affect the local economy.

- Work with communities and organisations to promote economic development. Support our thriving Market Towns.

South Lakeland car parks

We operate over 40 car parks across the district in Market Towns and scenic lakeside and seaside locations.



- There are Metric Aura Elite machines at the car parks which accept cash and credit/debit card as well as Contactless. Pay-by phone is available at most of the car parks we manage.

- We operate car parks specifically for Blue Badge holders and for contract-holders. There is also a disc-only car park.

- There are over 3,400 pay-and-display spaces in SLDC car parks.

- There are SLDC directly-owned car parks as well as car parks we enforce on behalf of other parties.

- Motorcycles can be parked for free apart from the Westmorland Shopping Centre car park in Kendal.

- Coaches can park for free within designated coach spaces at Low Fold and Rothay Holme Ambleside, and Windermere Rd Grange-over-Sands.

- There are two multi-storey car parks and one of these is pay-on-exit.

- Blue Badge holders get one hour free on top of the tariff paid.

- A full list of car parks is on Appendix 1, including charges, space numbers and operating times.

Car parking permits

The council sells different types of permit for varied use.



- Permits can be for one or two registrations. We also sell business permits which have no registration and are popular with guest houses and holiday homes.

- Car park specific permits are available to buy for the car parks in Milnthorpe and at Ferry Nab car park, which is predominantly for Lake Windermere users.

- 3 and 7 day permits can be bought from car park machines. The permits are transferable and can be used on over 30 car parks.

- Eligible car parks where the SLDC permit can be used is on Appendix 2.

- The council sold over 1,500 permits in 2017-18.

- Permits can be used in 36 car parks across 10 towns.

- A discount of £100 on the price of standard permits is given for low emission vehicles.



What's been happening in parking 2017-18

New Road Common Land, Kendal



The common land at New Road was not a recognised formal car park managed by the council, but the land was in the council's ownership and was being used for unauthorised parking. Councillors made the decision to stop vehicles parking there in August 2017, following reports of significant health and safety concerns on the land and agreed to consult on options for future use.

New Road is common land and is in the centre of Kendal next to the river Kent. For many years, locals and visitors had used it for unauthorised parking. Following a health and safety assessment, and an independent report identifying it as a safety risk, a recommendation was made to Councillors to close the land off to vehicles completely and enable it to be used primarily for recreational use.

Councillors were concerned at the potential impact of any closure of the land to vehicle access. They requested that officers investigate a package of alternative parking measures to minimise that impact, from adjustments to existing tariffs on council-operated car parks to looking for suitable sites for alternative parking, as well as options for the future use of the land.

This resulted in a report to the council's Cabinet, which not only recommended the closure of the common land to vehicles, but also a number of changes to parking fees and charges, to investigate council land for a possible new car park and consider proposals that the land be developed as a public open space for the benefit of the community, in line with its common land designation.

All of this was discussed and agreed at an open Cabinet meeting in August 2017 and included contributions from the public and representatives from other bodies; the matter was further examined by the Overview and Scrutiny Committee in September. Public meetings were held and this resulted in further changes to parking fees and car park opening times in Kendal.

It is undeniable that the subject of New Road land use was controversial and strong feelings were engendered.

How Parking Services quickly responded to changes to tariffs and operating times for increasing capacity in Kendal car parks after the end of unauthorised parking at New Road.

- Reduced the 'early bird' tariff at Westmorland Shopping Centre (arrive before 9am for cheap all-day parking) from £2.20 to £1.
- Started a special cheaper Sunday tariff on all levels at South Lakeland House car park adjusted to 20p per hour, up to a maximum of £1 for over 4 hours and charging hours changed from current 8am-6pm to 8.30am-5.30pm



- Created another 'early bird' tariff - arrive before 7am for all-day parking - at Blackhall Rd car park, seven days a week (for shift workers)
- Established a low-cost tariff at Sandes Avenue car park adjusted to 20p per hour, up to a maximum of £1 for all-day parking on non-market day (previously £6 for all-day parking - a reduction of £5)
- Removed six visitor parking bays at South Lakeland House car park, to increase parking capacity



A balance had to be struck in meeting the demands for motorists who had been used to 'free' parking at the same time as making parking fairer for all users.

Other initiatives such as opening South Lakeland House car park all night and extending the opening times on the Westmorland Shopping Centre car park were trialled for a few months but were not made permanent owing to low usage and concerns about vandalism. Market traders and Blue Badge holders were also given exclusive free use of Sandes Avenue on Market Day but there was low take-up of this offer and it was discontinued. There was a small increase in town-centre residents purchasing car park permits.

To increase parking capacity, agreement was made with Kendal Snowsports Club and a legal process was started to allow members of the public to park in their car park. The deal allows the club to keep all of the revenue in exchange for the council being able to offer low cost parking close to the town centre. The council agreed to install a payment machine, signage and mark out parking bays for 46 vehicles including two blue badge spaces. For only £1 a day, motorists can park seven days a week during spring and summer months but only on weekdays over the autumn and winter period (to accommodate additional weekend use by club members). The Club Treasurer, Richard Waple said 'We've been pleasantly surprised by the success of the arrangement with the council and really pleased that it is bringing in some extra funding. The club is run entirely by unpaid volunteers and the fees we charge cover day-to-day outgoings and the cost of buying equipment, so any extra money is very welcome'. The Club, which was founded in 1984, has ambitions to improve the slope and possible expansion. Ski instructor Dave Rogerson said 'We are also delighted to be sharing the car park with commuters and visitors and contributing to the economy of the town'.

Plans were also started on the viability of a new 20-space car park at Parkside Road. Overall, this would increase the number of car park spaces in Kendal by 86.

These parking initiatives were circulated in South Lakeland News which is posted to every household in the district, by press releases and by posters in and around the car parks in Kendal.

Parking Services therefore responded to the extraordinary measures requested by Members to a tight timescale. There was a small revenue implication to the changes introduced but overall the budget was balanced. The 'Early Bird' reduction for all-day parking at the Westmorland Shopping Centre has proved popular with residents and town centre workers.

Work began in February 2018 to make the land safer, more attractive and more accessible for the community. Contaminated material was removed, the ground capped and a new top layer added. The designs for the interim work were drawn up to take account of the fair which visits the site twice a year.

A second phase of the project will see options for the long-term use of the land drawn up following public consultation and these will take account of the Environment Agency's flood defence scheme.

There is further information about New Road which can be found online at: www.southlakeland.gov.uk/news/new-road-answers-to-your-questions/

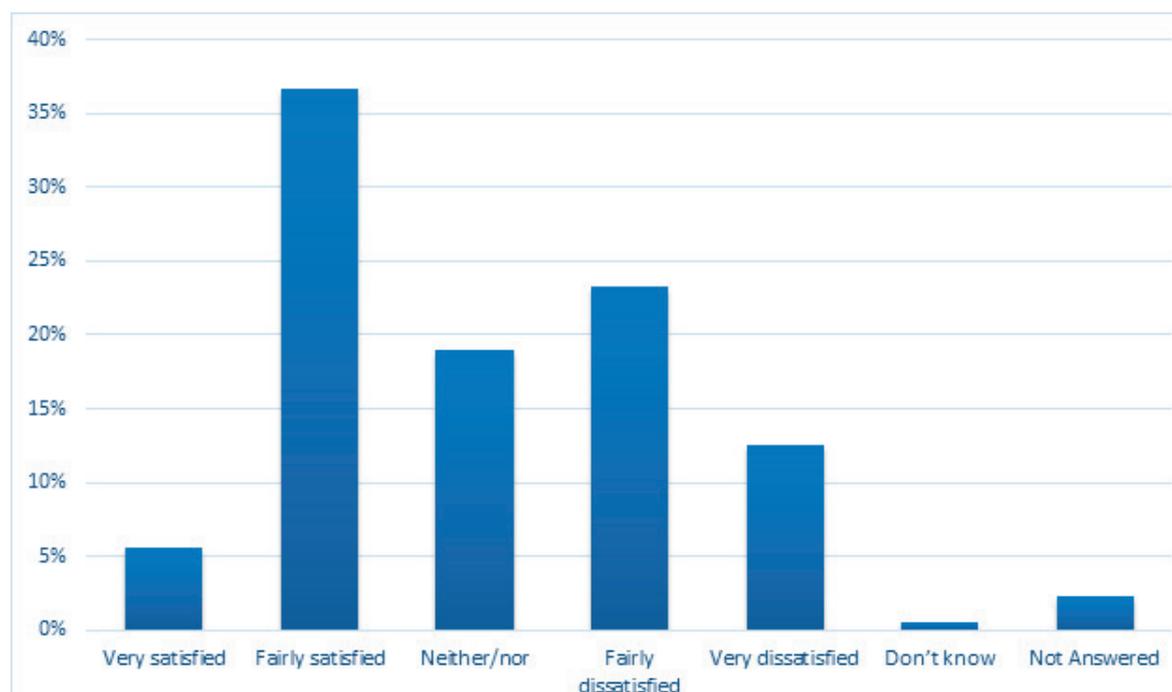
Car park survey

A survey was conducted via self-completion and online between June and September 2017. Feedback was sought from users of SLDC car parks to identify improvement opportunities and get views on changes to the delivery of the service.

The last consultation was in 2011 since when changes have been made to improve the infrastructure such as new ticket machines, new information boards and trials of flexible tariffs. In wishing to make the cost of parking fair to all, the council is looking at how advances in modern technology can improve the parking experience. The survey was advertised on our social media pages, and there were press releases and posters. Roadshows were held across the district. There were 709 responses. These are the main findings:

- 1-2 hour stays is the usual length of time the majority of respondents will stay in our car parks, with four out of five usually using them during weekdays, and three in five using them at weekends.
- The Westmorland Shopping Centre and Booths/Wainwrights Yard car parks in Kendal are the most well-used car parks, which is possibly because the majority of respondents to the survey are from Kendal and the surrounding area.
- Four out of five respondents use our car parks when they are shopping, with socialising, visiting the area and for work/business as other main reasons for use.
- Two out of five respondents said that overall they were satisfied with our car parks because of good accessibility, ample spaces available, good condition and acceptable pricing.
- However, over a third said that they were dissatisfied with them. The main reasons for this being the price of parking, the size of the parking spaces in some car parks being too small, problems with the ticket machines, lack of spaces and charges for blue badge holders.
- The ease of finding our car parks, safety, level access, lighting and opening hours are the aspects respondents are most satisfied with our car parks. They are most dissatisfied with the cost of parking, size of spaces, charging periods, ease of finding a space and the pay machines.
- Respondents feel that larger parking spaces, having more car parks in the district and de-cluttering of signs were important aspects in improving our car parks. Options for shorter and cheaper/free parking, and discounts for local residents were also recommended.
- Cash is the most popular method of payment usually used by respondents when paying to use our car parks, however a third also use car payments and pay by phone methods.
- More than half of all respondents think that our parking charges are too high, while over a third think that they are about right.
- Over half of the respondents would prefer to have a set of charges based on how long they stay in our car parks. Just under two thirds said that they would be encouraged to use our car parks if a 30 minute tariff was introduced in more car parks. Cheaper fees for parking late and getting full time for what they pay were also reasons provided by the majority of respondents to the survey.

Overall, how satisfied or dissatisfied are you with our car parks?



Positives

The main positive themes that came out of the comments were good accessibility and enough parking spaces, the good condition of the car parks, acceptable prices and car parks being well situated.

There were suggestions for more flexible pricing methods including shorter (cheaper/free) time limits and discounted fares for local residents.

Negatives

Most negative comments related to the price of parking in our car parks, that they are too expensive. The other main issue was the size of the parking spaces, particularly in the Westmorland Shopping Centre (too small). Other issues included; the ticket machines being unable to give change, a lack of space, and those with disabilities being charged to park

The results were published on our website. The survey provided valuable feedback and suggestions which helped the council to plan future car parking services.

Parking Services within the community

The parking service helps communities and is part of the area's economic development. By working in partnership with many agencies and businesses, there is a direct economic effect which assists with the delivery of other council services.

'Peter Rabbit' filming

A film company used Rothay Holme car park in Ambleside and Rayrigg Meadow car park in Windermere whilst they were filming around the area.



Kendal Mountain Film Festival

Concessionary parking was given for the Festival in November. Part of Dowker Lane car park was used for a giant screen for festival goers



Roundabout Grasmere

Roundabout is a pop-up theatre transported and assembled across the country. It is a self-contained 168-seat amphitheatre enabling people living in more remote areas to experience cultural events.



Five concessionary permits were given for the organisers to use Red Bank Road car park for the four-day event

Kendal Torchlight Procession

Concessionary permits to use car parks in Kendal were given for residents affected by road closures and for performers.



Windermere Boat Show

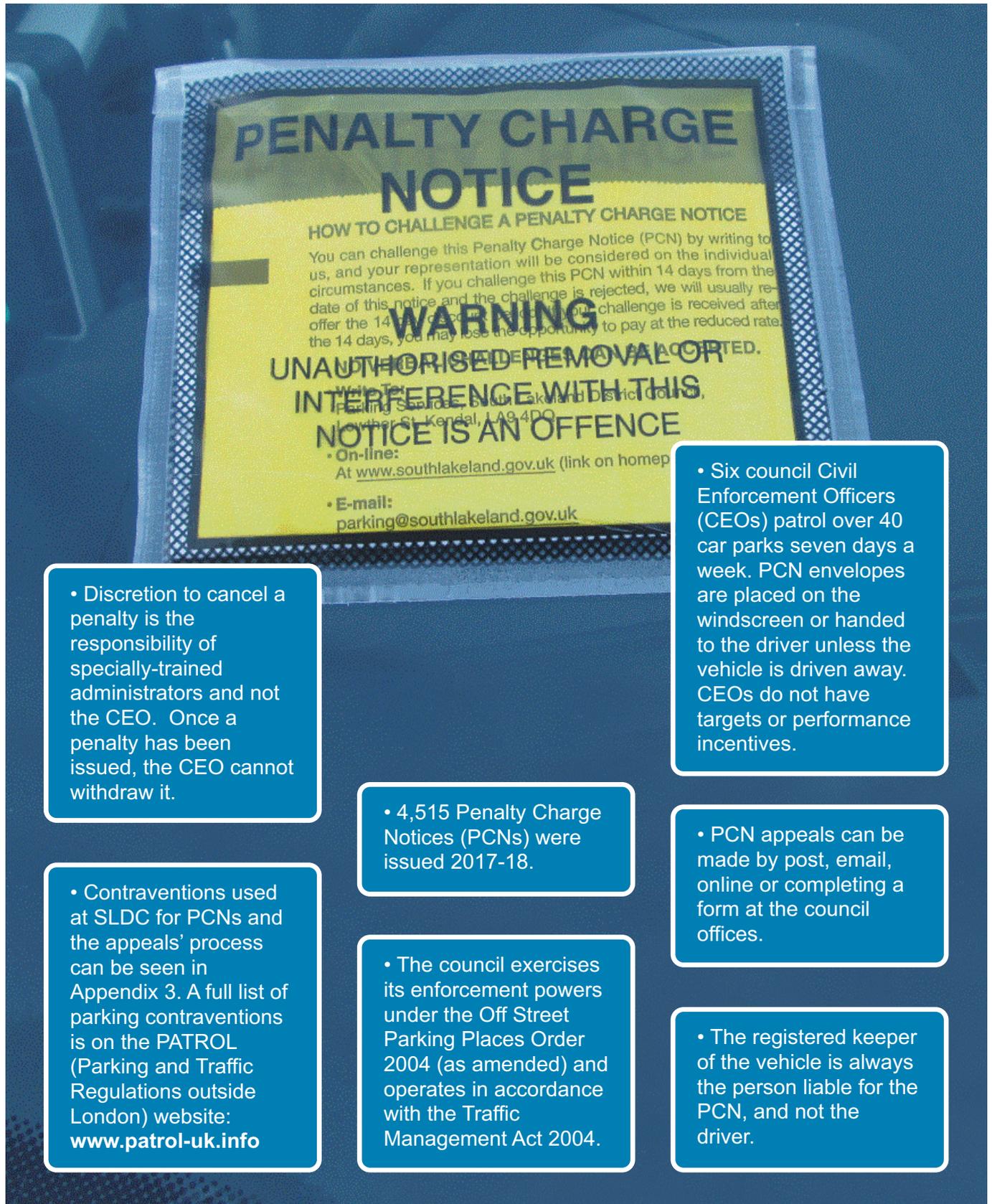
Ferry Nab car park in Bowness on Windermere was used for the second annual Boat Show in May.

This free and increasingly popular event by England's largest lake was an opportunity for local companies to offer water sports of all kinds. Vessels large and small were on display along with local artisan food stalls offering a taste of Cumbria.



Enforcement policy and Penalty Charge Notices (PCNs)

Our enforcement policy seeks to deter motorists from parking illegally, to encourage a turnover of spaces and to ensure a safe environment is created.



- Discretion to cancel a penalty is the responsibility of specially-trained administrators and not the CEO. Once a penalty has been issued, the CEO cannot withdraw it.

- Six council Civil Enforcement Officers (CEOs) patrol over 40 car parks seven days a week. PCN envelopes are placed on the windscreen or handed to the driver unless the vehicle is driven away. CEOs do not have targets or performance incentives.

- 4,515 Penalty Charge Notices (PCNs) were issued 2017-18.

- PCN appeals can be made by post, email, online or completing a form at the council offices.

- Contraventions used at SLDC for PCNs and the appeals' process can be seen in Appendix 3. A full list of parking contraventions is on the PATROL (Parking and Traffic Regulations outside London) website: www.patrol-uk.info

- The council exercises its enforcement powers under the Off Street Parking Places Order 2004 (as amended) and operates in accordance with the Traffic Management Act 2004.

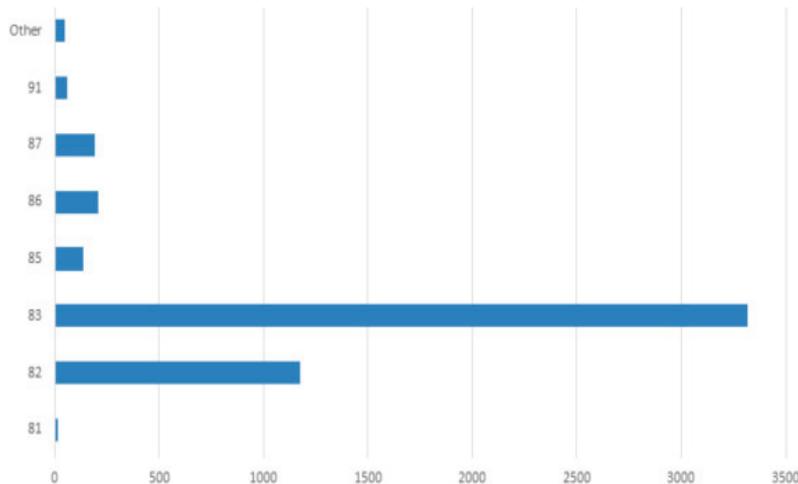
- The registered keeper of the vehicle is always the person liable for the PCN, and not the driver.

Information about Penalty Charge Notices (PCNs)

A penalty will only be issued if a vehicle has parked in contravention of the regulations. The fewer penalties being issued may mean better compliance and that parking restrictions are working which is one of the main aims of having parking controls.

Most penalties in SLDC are issued for code 82 (parked after expiry of pay-and-display ticket) and 83 (parked without a valid pay-and-display ticket).

Contraventions by volume



Contravention codes:

- 81 Parked in restricted area of car park
- 82 Expired pay and display ticket
- 83 No valid pay and display ticket
- 85 No valid permit displayed
- 86 Not parked correctly in space
- 87 No Blue Badge displayed
- 91 Invalid class of vehicle
- Other

The appeals' process

Although receiving a parking penalty can be annoying or upsetting, we will respond in a timely manner to all written appeals. Although we will follow parking policy for all motorists to ensure consistency and fairness, we will always treat each individual case on its own merits

SLDC's policy for the enforcement and cancellation of PCNs is available online at: www.southlakeland.gov.uk/parking-and-travel/parking/penalty-charge-notices/challenging-a-penalty-charge/

After a penalty is issued, the motorist can pay at the discount rate of 50% reduction within 14 days of the date of issue. We also offer the discount rate for another 14 days when a motorist appeals and their appeal is rejected. A written appeal can be made at three stages:

1. An informal challenge can be made as soon as the penalty has been issued to the council before the issue of a Notice to Owner (NtO)
2. A formal representation can be made to the council after a NtO is issued, and before a Charge Certificate is generated
3. An appeal can be made to the Traffic Penalty Tribunal (TPT) after a Notice of Rejection of Representations is received.

The TPT is independent from the council and trained lawyers will decide on cases. An online appeals' process called FOAM (Fast Online Appeal Management) is used across England and Wales. There is more information about the TPT at: www.trafficpenaltytribunal.gov.uk

If cases remain unpaid, they are registered at the Traffic Enforcement Centre, which is a court set up to deal with parking penalties. Debts are eventually passed to enforcement agencies to collect. The council uses two agencies – Jacobs and Newlyn. Enforcement agencies have to abide by legislation contained within the Taking Control of Goods (Fees) Regulations 2014.

Statistical information on PCNs (correct on 31 October 2018)

	2016-17	2017-18
Number of higher level PCNs issued	477	455
Percentage of higher level PCNs issued	9.54%	10%
Number of lower level PCNs issued	5,000	4,060
Percentage of lower level PCNs issued	91.29%	90%
Total number of PCNs issued	5,477	4,515
Number of PCNs paid at discount rate	3,578	2,515
Number of PCNs paid at non-discount rate	796	812
Total number of PCNs paid	4,374	3,327
Percentage of PCNs paid	80%	73%
Total number of PCNs unpaid	207	613
Number of Charge Certificates registered at TEC	475	402
Number of informal challenges	1,162	958
No of formal representations	87	82
No of write-offs	81	128
No of appeals to TPT	4	2
Percentage of appeals to TPT	0.07%	0.04%
No of appeals allowed	1	2
Percentage of appeals allowed	25%	100%
No of appeals dismissed	3	0
Percentage of appeals dismissed	75%	n/a
No of appeals not contested	0	0
Percentage of appeals not contested	n/a	n/a

Car park income and expenditure

There are statutory requirements established by Government that stipulate how surplus parking funds are spent, but there are differences between on and off-street parking

Any surpluses from on-street parking and both on and off-street enforcement must be used in accordance with section 55 of the Road Traffic Regulation Act 1984. This means that any income remaining after enforcement costs must be used for transport.

Income from off-street parking fees and charges can be for general use by the local authority.

SLDC only operates off-street car parks and the enforcement of them.

2016-17		2017-18	
	£		£
Off street parking income		Off street parking income	
Off street parking income	4,304,757	Off street parking income	4,480,789
Off street PCN income	135,781	Off street PCN income	115,212
Other off street parking income	88,815	Other off street parking income	134,321
Total off street parking income	4,529,353	Total off street parking income	4,730,322
Total off street parking direct costs	1,802,561	Total off street parking direct costs	2,860,294
Surplus/deficit	2,726,792	Surplus/deficit	1,870,028

There has been no overall increase in tariffs since 2011-12 and where possible, we will look at offering lower tariffs in one car park in a town. We will look at ways to increasing capacity of underused car parks.

Following the closure of New Road common land to vehicles, we made these changes in Kendal:

- We reduced the 'Early Bird' offer at Westmorland Shopping Centre from £2.20 to only £1.00 for all-day parking if arriving by 9am.
- We introduced an 'Early Bird' offer at Blackhall Rd of £1.00 for all-day parking if arriving by 7am.
- We started a cheaper tariff of 20p per hour up to the maximum of £1.00 for all-day parking at Sandes Avenue.
- We introduced a Sunday tariff of 20p per hour up the maximum of £1.00 on South Lakeland House car park.
- In the trial period of four months, revenue in Kendal car parks reduced by £1,500.

Any surplus funds raised from off-street facilities after expenditure including car park maintenance and improvement are used to off-set the costs to the council of providing valued services to the public, which may have to be met through Council Tax otherwise.

Appendix 1 Car park information 2017-18

Details on our car park operations and statistical information will also be presented.

Unless otherwise stated, charges apply seven days a week including bank holidays.

Ambleside

One hour free on top of time purchased for blue badge holders apart from Miller Bridge, where normal charges apply. No public parking at King Street on Wednesday (closed for market day). Rothay Holme (LA22 0EE, Owned) – free parking for HGVs and PSVs only.

	King Street LA22 0BX	Lake Road LA22 0DB	Low Fold LA22 0DN	Miller Bridge LA23 0EE	Rydal Road LA22 9AY
	Short stay	Multi-tariff	Multi-tariff	Multi-tariff	Multi-tariff
	8am to 6pm	8am to 8pm	8am to 8pm	8am to 9pm	8am to 8pm
Owned/managed	Owned	Owned	Owned	Managed	Owned
Spaces	29	48	44		171
Blue badge spaces	3	3	3		3
Up to 1 hour	£1.50	£1.50	£1.50	£1.50	£1.50
Up to 2 hours	£3.00	£3.00	£3.00	£3.00	£3.00
Up to 3 hours	£4.00	£4.00	£4.00	£4.00	£4.00
Up to 4 hours	£5.00	£5.00	£5.00	£5.00	£5.00
Up to 6 hours	n/a	£6.00	£6.00	£6.00	£6.00
Up to 12 hours	n/a	£7.00	£7.00	n/a	£7.00
Up to 13 hours	n/a	n/a	n/a	£7.00	n/a

Arnside/Storth Embankment

Free car park for blue badge holders only.

	Arnside/Storth Embankment LA7 7HY
Owned/managed	Managed
Blue badge spaces	6

Bowness-on-Windermere

One hour free on top of time purchased for blue badge holders.

	Braithwaite Fold LA23 3HB	Ferry Nab LA23 3JN	Glebe Road LA23 3HB	Quarry Mount LA23 3DU	Rayrigg Road LA23 3BZ
	Long stay Easter - 31st Oct	Multi-tariff	Long stay	Short stay	Multi-tariff
	8am to 8pm	8am to 8pm	8am to 8pm	8am to 6pm	8am to 8pm
Owned/managed	Owned	Owned	Owned	Owned	Owned
Spaces		124	128	36	176
Blue badge spaces	11	9	8	3	12
Up to 1 hour	n/a	£1.50	n/a	£1.50	£1.50
Up to 2 hours	n/a	£3.00	n/a	£3.00	£3.00
Up to 3 hours	£4.00	£4.00	£4.00	£4.00	£4.00
Up to 4 hours	£5.00	£5.00	£5.00	£5.00	£5.00
Up to 6 hours	£6.00	£6.00	£6.00	n/a	£6.00
Up to 10 hours	n/a	£7.00	n/a	n/a	n/a
Up to 12 hours	£7.00	£8.00 or £10.00 with trailer	£7.00	n/a	£7.00

Grange-over-Sands

One hour free on top of time purchased for blue badge holders.

	Berners Close LA11 7DQ	Hampsfell Road LA11 7EY	Kents Bank Road LA11 7EY	Main Street LA11 6DY	Windermere Road LA11 6EG
		Multi-tariff	Multi-tariff	Multi-tariff	Multi-tariff
	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm
Owned/managed	Owned	Owned	Owned	Owned	Owned
Spaces		24	56	84	65
Blue badge spaces		2	3	6	4
Up to 30 minutes	£1.20 for all day parking	n/a	£0.20	n/a	n/a
Up to 1 hour		£1.20	£1.20	£1.20	£1.20
Up to 2 hours		£2.20	£2.20	£2.20	£2.20
Up to 3 hours		£3.20	£3.20	£3.20	£3.20
Up to 4 hours		£3.90	£3.90	£3.90	£3.90
Up to 6 hours		£5.00	£5.00	£5.00	£5.00
Up to 10 hours		£6.00	£6.00	£6.00	£6.00

Grasmere

One hour free on top of time purchased for blue badge holders.

	Red Bank Road LA22 9PU
	Multi-tariff
	8am to 6pm
Owned/managed	Owned
Spaces	77
Blue badge spaces	6
Up to 1 hour	£1.50
Up to 2 hours	£3.00
Up to 3 hours	£4.00
Up to 4 hours	£5.00
Up to 6 hours	£6.00
Up to 10 hours	£7.00

Kendal

Westmorland Shopping Centre: One hour free on top of time purchased for blue badge holders

Kendal College (main campus and Wildman St): blue badge holders free parking for up to three hours in designated bay, normal tariff thereafter.

	Westmorland Shopping Centre LA9 4LU	Kendal College Main Campus LA9 5AY	Kendal College Wildman St LA9 6EN
	Multi-tariff	Multi-tariff	Multi-tariff
	Mon-Sat 7am-7pm Sun 9.30am-5pm	All days 24 hours	All days 24 hours
Owned/managed	Owned	Managed	Managed
Spaces	627		
Blue badge spaces	32		
Up to 1 hour	£1.20	£0.50	£0.50
Up to 2 hours	£2.20	£1.00	£1.00
Up to 3 hours	£3.20		£2.00
Up to 4 hours	£3.90		
Up to 5 hours	£5.00		
Up to 10 hours	£6.00		
Early bird arrive before 9am	£1.00 (from September)		
All day (weekdays)		£3.00	Up to 24 hours
All day (Saturday & Sunday)		£2.00	£5.00

One hour free on top of time purchased for blue badge holders apart from:

- Booths Supermarket: Blue badge holders free parking
- Brewery Arts Centre: Blue badge holders free parking up to three hours, normal tariff thereafter
- Parish Church: Blue badge holders free parking for up to 3 hours, normal tariff thereafter

Brewery Arts Centre: Motorcycles free in motorcycle bays, normal tariff in car bays.

	Blackhall Road LA9 4BT	Booths Supermarket LA6 2AD	Brewery Arts Centre LA9 4HE	Dowkers Lane LA9 4DN	Highgate (Bowman) LA9 4DN	Parish Church LA9 5AF
	Multi-tariff	Short stay (shoppers)	Multi-tariff	Short stay	Long stay	Multi-tariff
	8am to 6pm	8am to 6pm	Payable 24 hours	8am to 6pm	8am to 6pm	8am to 6pm
Owned/managed	Owned	Managed	Managed	Managed	Owned	Managed
Spaces	81	144		82		
Blue badge spaces	5	9		5		
Up to 1 hour	£1.20	£1.20	£1.20	£1.20	£1.20	£1.20
Up to 2 hours	£2.20	£2.20	£2.20	£2.20	£2.20	£2.20
Up to 3 hours	£3.20	£3.20	£3.10	£3.20	£3.20	£3.20
Up to 4 hours	£3.90	£3.90	£4.00	£3.90	£3.90	£3.90
Up to 6 hours	£5.00	n/a	n/a	n/a	£5.00	£5.00
Up to 10 hours	£6.00	n/a	n/a	n/a	£6.00	£6.00
Early bird arrive before 7am	£1.00 (from Sept)	n/a	n/a	n/a	n/a	n/a
Up to 24 hours	n/a	n/a	£7.00	n/a	n/a	n/a
Overnight (6pm-9am)	n/a	n/a	£1.20	n/a	n/a	n/a

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One hour free on top of time purchased for blue badge holders apart from:

- Kendal Museum: Blue badge holders free parking for up to three hours, normal tariff thereafter
- South Lakeland House: Car park gates open at 7am, close at 6.30pm.

	Library Road LA9 4QB	Peppercorn Lane LA9 5AQ	Kendal Museum LA9 6BT	Sandes Avenue LA9 6BT	South Lakeland House LA9 4DH	
	Long stay	Short stay	Payable 24 hours	Multi-tariff	Multi-tariff	
	8am-6pm	8am-6pm		8am-6pm	8am-5.30pm	Sunday only
Owned/managed	Owned	Owned	Managed	Owned	Owned	
Spaces	49	49		20	193	
Blue badge spaces	4	3		2	13	
Up to 30 minutes	n/a	£0.50	n/a	n/a	n/a	
Up to 1 hour	n/a	£1.20	£1.00	£1.20	£1.20	£0.20
Up to 2 hours	n/a	£2.20	£2.00	£2.20	£2.20	£0.40
Up to 3 hours	£3.20	£3.20	£3.00	£3.20	£3.20	£0.60
Up to 4 hours	£3.90	£3.90	n/a	£3.90	£3.90	£0.80
Up to 6 hours	£5.00	n/a	n/a	£5.00	£5.00	n/a
Up to 10 hours	£6.00	n/a	n/a	£6.00	£6.00	£1.00
Up to 24 hours	n/a	n/a	£5.00	n/a	n/a	n/a

Kirkby Lonsdale

One hour free on top of time purchased for blue badge holders apart from Booths Supermarket where it is free parking.

No public parking at Market Square on Thursday (market day).

	Booths Supermarket LA6 2AD	Market Square LA6 2AN	New Road No.1 LA6 2AD	New Road No.2 LA6 2AD
	Short stay (shoppers)	Short stay	Short stay	Multi-tariff
	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm
Owned/managed	Managed	Owned	Owned	Managed
Spaces	154	22	41	54
Blue badge spaces	7	2	3	4
Up to 30 minutes	n/a	n/a	£0.20	n/a
Up to 1 hour	£1.20	£1.20	£1.20	£1.20
Up to 2 hours	£2.20	£2.20	£2.20	£2.20
Up to 3 hours	£3.20	£3.20	£3.20	£3.20
Up to 4 hours	£3.90	£3.90	£3.90	£3.90
Up to 6 hours	n/a	n/a	n/a	£5.00
Up to 10 hours	n/a	n/a	n/a	£6.00

Milnthorpe

One hour free on top of time purchased for blue badge holders.

	Beetham Road LA7 7QR	Park Road LA7 7AD	Milnthorpe Square LA7 7QJ
	Multi-tariff	Multi-tariff	Disc parking (except Friday)
	8am to 6pm	8am to 6pm	9am to 6pm
Owned/managed	Owned	Owned	Managed
Spaces	49	54	
Blue badge spaces	3	3	
Up to 1 hour	£1.00	£1.00	Two hours free parking with disc set to arrival time (no tariff)
Up to 2 hours	£2.00	£2.00	
Up to 3 hours	£3.00	£3.00	
Up to 4 hours	£4.00	£4.00	
Up to 10 hours	£5.00	£5.00	

Sedbergh

Except Market Day at Joss Lane on Wednesdays.

	Joss Lane LA10 5AS	Loftus Hill LA10 5BX
	Multi-tariff	Multi-tariff
	9am to 6pm	9am to 6pm
Owned/managed	Managed	Managed
Spaces		
Blue badge spaces		
Up to 1 hour	£0.70	£0.70
Up to 2 hours	£1.50	£1.50
Up to 3 hours	£2.50	£2.50
Up to 4 hours	£3.00	£3.00
Up to 9 hours	£4.50	£4.50

Ulverston

One hour free on top of time purchased for blue badge holders.

	Brewery Street LA12 7HU	Buxton Place LA12 7EF	Daltongate LA12 7BG	Stockbridge Lane LA12 7BE
	Multi-tariff	Multi-tariff	Multi-tariff	Multi-tariff
	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm
Owned/managed	Owned	Owned	Owned	Owned
Spaces	84	120	34	81
Blue badge spaces	6	7	4	3
Up to 1 hour	£1.20	£1.20	£1.20	£0.20
Up to 2 hours	£2.20	£2.20	£2.20	£0.40
Up to 3 hours	£3.20	£3.20	£3.20	£0.60
Up to 4 hours	£3.90	£3.90	£3.90	£0.80
Up to 6 hours	£5.00	£5.00	£5.00	n/a
Up to 10 hours	£6.00	£6.00	£6.00	n/a
All day	n/a	n/a	n/a	£1.00

	Theatre Street LA12 7AQ	The Gill LA12 7BN
	Multi-tariff	Multi-tariff
	8am to 6pm	8am to 6pm
Owned/managed	Owned	Managed
Spaces	44	43
Blue badge spaces	3	3
Up to 1 hour	£1.50	£1.50
Up to 2 hours	£3.00	£3.00
Up to 3 hours	£4.00	£4.00
Up to 4 hours	£5.00	£5.00
Up to 6 hours	£6.00	£6.00
Up to 12 hours	£7.00	£7.00

Windermere

One hour free on top of time purchased for blue badge holders.

	Broad Street LA23 2AB	Rayrigg Meadow LA23 1BP
	Multi-tariff	Multi-tariff
	8am to 8pm	8am to 8pm
Owned/managed	Owned	Owned
Spaces	97	
Blue badge spaces	7	
Up to 1 hour	£1.50	£1.50
Up to 2 hours	£3.00	£3.00
Up to 3 hours	£4.00	£4.00
Up to 4 hours	£5.00	£5.00
Up to 6 hours	£6.00	£6.00
Up to 12 hours	£7.00	£7.00

Appendix 2

Car parks where the SLDC permit can be used

Short stay (up to four hours) car parks

Location	Name of car park	Postcode
Ambleside	King Street	LA22 0BX
Bowness	Quarry Mount	LA23 3DU
Kendal	Dowker Lane	LA9 4ED
Kendal	Peppercorn Lane	LA9 5AQ
Kirkby Lonsdale	Market Square	LA6 2AN
Kirkby Lonsdale	Booths Store	LA6 2AD
Kirkby Lonsdale	New Road 1	LA6 2AD

Long stay car parks

Location	Name of car park	Postcode
Bowness	Braithwaite Fold	LA23 3HB

Multi-tariff (long and short stay) car parks

Location	Name of car park	Postcode
Ambleside	Lake Road	LA22 0DB
Ambleside	Low Fold	LA22 0DN
Ambleside	Rydal Road	LA22 9AY
Bowness	Ferry Nab	LA23 3JN
Bowness	Rayrigg Road	LA23 3BZ
Grange-over-Sands	Berners Close	LA11 7DQ
Grange-over-Sands	Kents Bank Road	LA11 7EY
Grange-over-Sands	Windermere Road	LA11 6EG
Grange-over-Sands	Main Street	LA11 6DY
Grange-over-Sands	Hampsfell Road	LA11 6BD
Grasmere	Red Bank Road	LA22 9PU
Kendal	South Lakeland House	LA9 4DH
Kendal	Westmorland Shopping Centre (with an entry card)	LA9 4BT
Kendal	Sandes Avenue	LA9 6BL
Kendal	Library Road	LA9 4QB
Kendal	Blackhall Road	LA9 4BT
Kendal	Highgate (Bowman)	LA9 4DN
Kirkby Lonsdale	New Road No 2	LA6 2AD
Milnthorpe	Beetham Road	LA7 7QR
Milnthorpe	Park Road	LA7 7AD
Ulverston	Theatre Street	LA12 7AQ
Ulverston	Brewery Street	LA12 7HU
Ulverston	Daltongate	LA12 7BG
Ulverston	The Gill	LA12 7BN
Ulverston	Buxton Place	LA12 7EF
Ulverston	Stockbridge Lane	LA12 7BE
Windermere	Rayrigg Meadow	LA23 1BP
Windermere	Broad Street	LA23 2AB

Appendix 3

Contraventions used by SLDC

	Contravention	Diff Level	Charge
80	Parked for longer than permitted	lower	£50.00
81	Parked in a restricted area in a car park	higher	£70.00
82	Parked after the expiry of paid for time	lower	£50.00
83	Parked in a car park without clearly displaying a valid pay and display ticket	lower	£50.00
85	Parked in a permit bay without clearly displaying a valid permit	higher	£70.00
86	Not parked correctly within the markings of a bay or space	lower	£50.00
87	Parked in a designated disabled person's parking place without displaying a valid disabled person's badge in the prescribed manner	higher	£70.00
91	Parked in a car park or area not designated for that class of vehicle	higher	£70.00
92	Parked causing an obstruction	higher	£70.00
93	Parked in a car park when closed	lower	£50.00
94	Parked in a pay & display car park without clearly displaying two valid pay and display tickets when required	lower	£50.00

